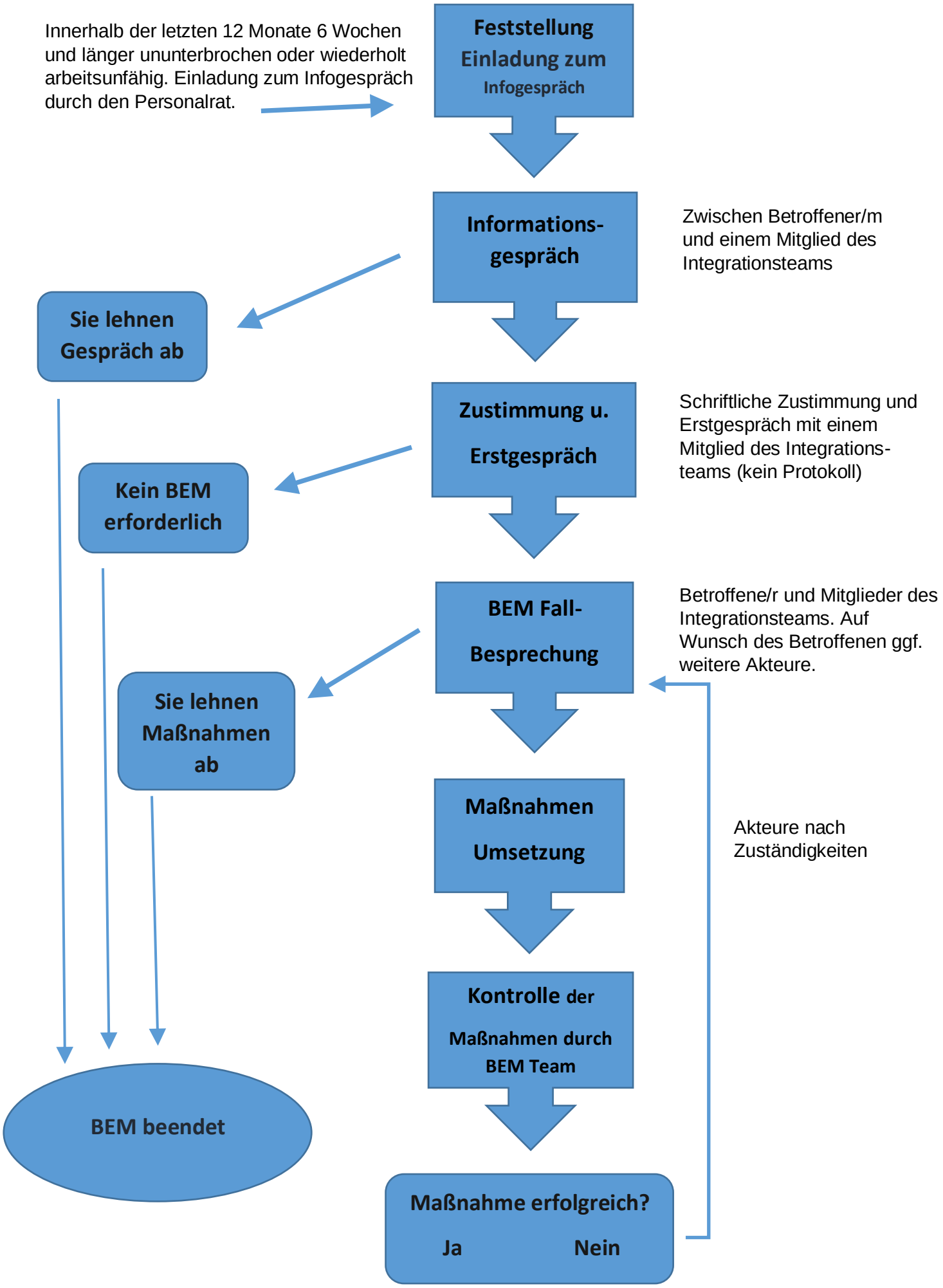Ablaufschema BEM